

Safety Response Reminders

1. **MEDICAL EMERGENCY:** Whenever possible call 911 from your location. You will be able to provide details about your situation which could help with the emergency response. A follow-up call, when appropriate, to notify Lathrop is helpful. If you cannot call 911 the pendant or pull cord system is designed to get you the help you need.
2. **EMERGENCY PENDANTS:** When the button is pushed, the red light will flash. The response system is notified, and you will be called to determine the nature of your emergency. *If you do not answer, Emergency Medical Services will be dispatched.*
3. **EMERGENCY PULL CORDS:** When pulled the response system is notified. The alarm box on the porch will sound and the light will flash. You will receive a call to determine the nature of your emergency. *If you do not answer, EMS will be dispatched.* These can be reset by you (*please refer to your Resident Handbook for instructions*).
4. **SMOKE ALARMS:** Smoke alarms are hard-wired to the response system. When activated, someone will call you to determine the level of emergency and the response needed. The red light will flash outside of your home. *If you do not answer, the Fire Department will be dispatched.* The alarm will stop when the smoke is cleared. Back up batteries are changed annually by Lathrop. Please call or put in a work request if you hear chirps.
5. **CARBON MONOXIDE DETECTORS:** These are not hard-wired. If the alarm goes off, **leave your unit and call 911.** Batteries are changed annually by Lathrop.