

Technology Assistance

1. Forbes Library (for Easthampton and Northampton residents)

20 West Street, Northampton

techservices@forbeslibrary.org

413-587-1012

Up to one-hour sessions by appointment. Reference librarian also welcomes “quick questions” at the reference desk without an appointment.

Drop-in hours Tuesdays 2:00-3:30pm

2. Easthampton Public Library (for Easthampton and Northampton residents)

9 Park Street, Easthampton

ewmlibrary.org/tech-help/ (click on “CLICK HERE TO MAKE AN APPOINTMENT”)

413-527-1031

30-minute sessions are available online via Zoom, over the phone or in-person at the library by appointment every other Tuesday from 3:30-5:00pm, every other Wednesday from 2:30-5:30pm and every third Saturday from 10:00am-12:00pm.

If you are unable to make an appointment during these times, you may email Stephanie at slevine@ewmlibrary.org and she will try to accommodate you.

3. Easthampton and Northampton Neighbors

Part of a local support network of “neighbors helping neighbors”, affiliated with the National Village to Village Network. This is a free assistance program to residents of Easthampton and Northampton who are members.

Offers technology assistance at home from volunteers.

Easthampton Neighbors: <http://easthamptonneighbors.org>

413-225-1338

Northampton Neighbors: <http://northamptonneighbors.org>

413-341-0160

4. Jared Libby (family member of Lathrop resident and recommended by neighbors)

jklibby@gmail.com

413-824-9421

Support by phone, email, or house call.

\$50 per hour with a \$25 travel charge for households outside of Northampton.

5. <http://gogoquincy.com> : Personalized tech support for older adults, “non-techies”.